CannaPower
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Wholesale Terms

Terms of trade for businesses buying CannaPower products to resell. Effective 16 October 2026.

In short: no minimum order · every order invoiced and paid in full before dispatch, no credit · delivery charged on every order · dispatch within 3 working days of payment · report damaged or missing items within 24 hours · at least 30 days' notice of price changes.

1. About us and these terms

1.1 These terms apply when a business ("you") buys products from CannaPower to resell. CannaPower is the trading name of 37sms1 Ltd, registered in England and Wales, company number 11779647, registered office 129 Station Road, London NW4 4NJ, VAT number 339685746. Shop: Unit 612, The Stables Market, London NW1 8AH. Email: hello@canna-power.co.uk. Phone: 020 3538 1303.

1.2 These terms apply to every wholesale order and replace any terms you send us, unless we agree otherwise in writing. They are for business customers only; if you are buying for your own use, our consumer Terms of Sale apply instead.

1.3 We may update these terms. The version in force when we accept your order applies to that order.

2. Opening an account

2.1 To buy wholesale you must be a business trading in the UK and give us your business name, address, contact details and, if registered, your VAT number. We may ask for proof of trading.

2.2 We can decline to open an account, or close one, at our discretion, including if we have concerns about how products are being sold or promoted.

3. Orders

3.1 You can order by email, phone or through your wholesale login on our website. Your order is an offer to buy; a contract is formed when we confirm it in writing (including by email) or dispatch the goods.

3.2 There is no minimum order.

3.3 If an item is unavailable, we'll tell you and either supply a close alternative with your agreement or remove it from the order and adjust the invoice.

4. Prices and payment

4.1 Wholesale prices are those in our current wholesale price list or shown when you log in to your wholesale account. Prices exclude VAT, which is added at the current rate. Delivery is charged as set out in section 5.

4.2 We'll give at least 30 days' notice of price changes. Orders we've already accepted keep the price agreed.

4.3 Payment: we send an invoice for each order, and it must be paid in full before we dispatch. We don't offer credit accounts.

4.4 If a payment is reversed or charged back after dispatch, the amount becomes due immediately, and we may suspend or close your account until it is repaid.

5. Delivery

5.1 We deliver to UK addresses. Delivery is charged on every order at the rate shown on your invoice. You can also collect from our Camden shop by arrangement.

5.2 We aim to dispatch within 3 working days of receiving your payment. Delivery dates are estimates.

5.3 Risk in the goods passes to you on delivery, or when you collect them. Ownership passes to you when your payment has cleared.

6. Damaged, missing or faulty goods

6.1 Please check deliveries on arrival and tell us about damaged, missing or incorrect items within 24 hours of delivery, with photos and your order number.

6.2 If goods are faulty, damaged in transit or not what you ordered, we'll replace them or credit or refund you, and collect them at our cost where needed. This is our responsibility for those goods.

6.3 We don't accept returns of goods you no longer want. Any goodwill exception must be agreed in writing first, and the goods must be unopened, in perfect condition and resellable.

6.4 Where goods carry a best-before date, we'll supply them with at least 6 months' shelf life remaining unless we tell you otherwise before dispatch.

7. Selling our products: your responsibilities

7.1 **Age.** You must not sell our products to anyone under 18. From the date the law extends the under-18 rule to non-nicotine vapes (expected 29 October 2026), selling a CBD vape, cartridge or e-liquid to an under-18 will be a criminal offence.

7.2 **No health or medical claims.** CBD, CBG and mushroom products are food supplements, cosmetics or vaping products, not medicines. You must not say or suggest, in store, online, on social media or anywhere else, that they prevent, treat or cure any illness or condition, or make any health claim that isn't authorised. This applies to products for pets too.

7.3 **Packaging and labels.** Sell products in their original, sealed packaging. Don't remove, cover or change labels, warnings, batch numbers or best-before dates, and don't split or repackage products.

7.4 **Food rules.** CBD food products, including oils and gummies, may only be sold in Great Britain if they're linked to an application on the Food Standards Agency's CBD Public List. We'll tell you which list entry covers each food product we supply, and we'll tell you promptly if that changes. Please follow current FSA advice when talking to customers (currently a maximum of 10mg of CBD a day for healthy adults, and not for people who are pregnant, breastfeeding, trying to conceive or taking medication, unless a doctor advises it).

7.5 **Where you sell.** You're responsible for complying with the law wherever you sell, including any local licensing. Our products are supplied for sale in Great Britain. Please ask us before selling them outside Great Britain, including in Northern Ireland.

7.6 **Our brand.** You may use our product names, photos and descriptions to sell our products, as long as you don't change them in a way that adds claims or misleads. You can't use the CannaPower name or logo for your own business, or suggest you're a CannaPower shop, unless you have a franchise agreement with us.

7.7 **Product concerns.** Tell us straight away about any customer complaint, suspected reaction or safety concern linked to our products, and keep batch details. Help us if we need to withdraw or recall a product.

7.8 If you break this section, we may suspend supplies or close your account.

8. Lab reports and product information

8.1 Our own-brand products are independently lab tested. We'll provide the lab report (certificate of analysis) for each batch on request, and you may show it to your customers.

9. Our responsibility to you

9.1 We supply goods that match their description and are of satisfactory quality.

9.2 We are not responsible for loss of profit, loss of business or any indirect loss. Our total responsibility under any order is limited to the price of that order.

9.3 Nothing in these terms limits our liability for death or personal injury caused by our negligence, for fraud, or for anything else the law does not allow us to limit.

10. Events outside our control

10.1 We are not responsible for delays or failures caused by events outside our reasonable control, such as courier failures, severe weather or supply shortages. We'll tell you as soon as possible, and either of us may cancel an affected order for a refund of anything paid for it.

11. Ending an account

11.1 Either of us can close a wholesale account by giving written notice. Orders already accepted will be completed and paid for, unless we agree otherwise.

12. General

12.1 Your data is handled as described in our Privacy Policy.

12.2 If any part of these terms can't be enforced, the rest still applies.

12.3 These terms are governed by the law of England and Wales, and the courts of England and Wales have jurisdiction.

Questions about these terms: hello@canna-power.co.uk or 020 3538 1303. The current version is also at canna-power.co.uk/wholesale-terms/.